



Jane Kreller
 Capital Project and Consumer Engagement Manager
 Veolia Water Idaho, Inc.
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Ken Acuff
 Water Superintendent
 City of Eagle
 660 E. Civic Lane
 Eagle, ID 83616

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Dear Customer/Property Owner:

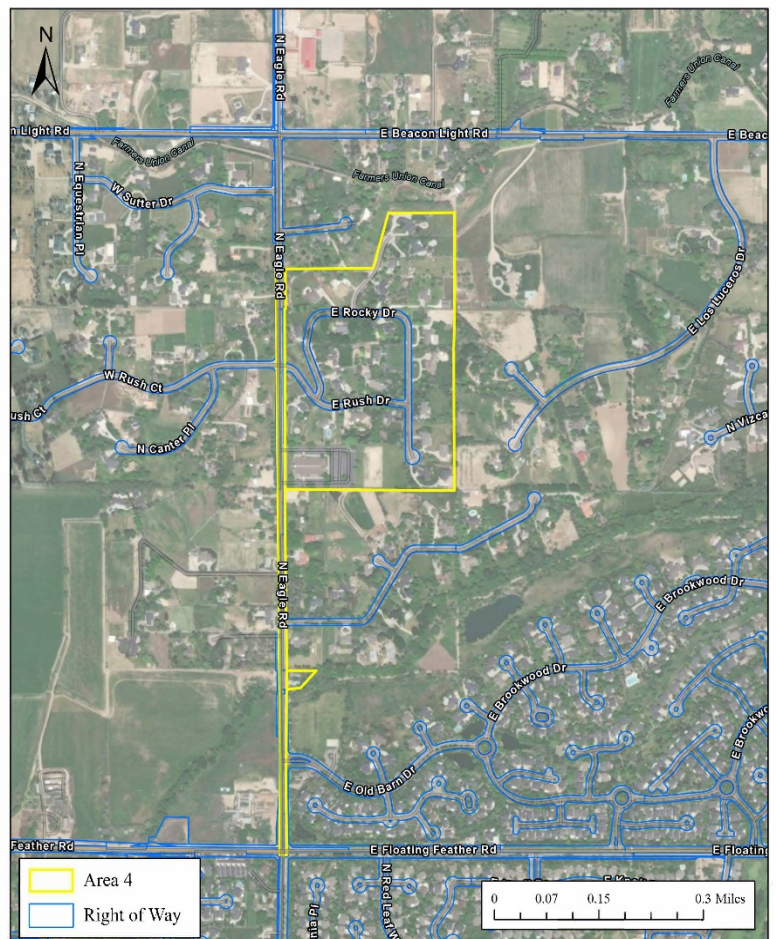
The City of Eagle and Veolia have recently requested that the Idaho Public Utilities Commission remove Area 4, as depicted on the map to the right, from Veolia's Certificated Area. Veolia currently serves customers in these areas. As a customer and/or property owner within this area, your future water service will be provided by the City of Eagle if this request is approved by the Commission.

Currently, Veolia is obligated to provide water service to customers in this area upon request. This filing, if approved by the Commission, would remove that obligation and result in future water service in this area being provided by the City of Eagle. In addition, the Application proposes the transfer of ownership of certain piping such that the City of Eagle's irrigation service connection within the Eagle Skate Park is served by the City rather than Veolia.

How will this affect me?

If your water service is currently provided by Veolia, and the Application is approved, your service will be switched over to the City of Eagle. If you are a property owner wanting to

Water Management Agreement



connect to a public water supply, you can explore connection options with the City of Eagle. Customers who obtain service from the City of Eagle will be billed by the City.

The City's current monthly water rates are as follows:

- Base Monthly Fee for a ¾" meter: \$25.17
- Consumption Rate per 100 cubic feet: \$ 1.58
- Monthly Backflow Fee (if applicable): \$ 0.50
- DEQ Water Safety Fee \$ 0.34

Total Base Bill for a Residential Service: \$27.09 (plus \$0.50 Backflow Fee (if applicable))

For meter sizes other than ¾ inch, please see the current City of Eagle Fee Schedule, available at this link: <https://www.cityofeagle.org/417/City-of-Eagle-Water>

How will I benefit?

You will continue to receive affordable and reliable water service to your property or have the option of receiving such service in the future.

Why are the City of Eagle and Veolia doing this?

In 2021, Veolia and the City of Eagle agreed to request removal of Area 4 from Veolia's certificated service area and have future water service in this area provided by the City of Eagle.

The City of Eagle and Veolia have recently filed their request with the Idaho Public Utilities Commission. The Commission will issue a public notice of the filing, describing procedures for public comment and Commission review of the Application. This information will be available for review on the Commission's website at <https://puc.idaho.gov/case?util=3&closed=0>.

Questions and available information

If you have questions, please contact Kellie Rekow, City of Eagle, at krekow@cityofeagle.org or (208) 489-8762, or Jane Kreller, Veolia, at jane.kreller@veolia.com or (208) 749-8189.

The changes proposed in the Application are proposals, subject to public review and approval of the Idaho Public Utilities Commission. A copy of the Application is available for public review at the office of the Idaho Public Utilities Commission, as well as at the office of Veolia Water Idaho, and on the Commission's homepage at www.puc.idaho.gov.

Customers may file written comments about the Application with the Commission, and may subscribe to the Commission RSS feed for periodic updates on the Application via email.

Thank you,
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